

PATENT

I hereby certify that on the date specified below this correspondence is being transmitted electronically via the Office electronic filing system, EFS-Web, on the United States Patent Office Web site, addressed to Mail Stop Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

June 23, 2009      A. Beggs  
Date      Alexandra L. Beggs

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 09/824,852      Confirmation No. : 9969  
Applicants : Simon Jacobs et al.  
Filed : April 2, 2001      Attorney Docket No.: 500744.03  
Art Unit : 2121      Customer No. : 27,076  
Examiner : David Robertson  
Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES

---

Mail Stop Issue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AFTER ALLOWANCE**

**(UNDER 37 C.F.R. § 1.312)**

Sir:

Applicants acknowledge receipt of the Notice of Allowance dated June 8, 2009.

Please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper

Remarks begin on page 3 of this paper.